# Clause 13: Cancellation and Refund Policy

## 13.1 Cancellation by the Client:

The Client acknowledges that in the event of cancellation of services, a cancellation notice must be provided to Cece Barker at least 3 days prior to the scheduled date. Failure to provide timely notice may result in the forfeiture of any payments made by the Client.

## 13.2 Payment in Full and No Refund:

If the Client has made full payment for services in advance and chooses to cancel the agreement after payment without rescheduling, no refunds will be issued. The Client understands and agrees that this policy is in place to compensate Cece Barker for the time, resources, and effort expended in preparation for the agreed-upon services.

#### 13.3 Second Cancellation:

In the event of a second cancellation by the Client, whether for the same or a different service, the payment made will not be refunded, even in the case of rescheduling, Cece Barker is released from any further obligation under this agreement.

#### 13.4 Utilization of Funds:

The Client acknowledges that any payments received by Cece Barker have been utilized for business operations, and the non-refundable nature of the payment is intended to account for the commitment and resources allocated by Cece Barker.

### 13.5 Rescheduling:

The Client may request a rescheduling of services after the first cancellation and under reasonable circumstances, subject to Cece Barker's availability and discretion. However, the non-refundable nature of payments remains applicable, and the rescheduled services must adhere to the terms and conditions outlined in this agreement.

By signing below, the Parties acknowledge and agree to the terms and conditions set forth in Clause 13 of this agreement.

[Signature lines for both parties]

Date: [Date of agreement]

Kind regards, Cece